



Welcome to Hôtel de Bourgogne - Mâcon

**To guarantee you a comfortable and safe stay,
we have set up a suitable system..**

The reception will be open, **every day** from 7:00 to 9:00 a.m. and 5:30 to 7:30 p.m.
Outside of these hours, a telephone hotline is provided.

- **A COVID19 referent** has been appointed at the hotel for questions on the coronavirus, please do not hesitate to contact,
- **The team has a mask**, visor, hydroalcoholic gel, a plexiglass wall is installed on the reception counter
- **Wearing a mask* is compulsory** when traveling inside the hotel; hydro alcoholic gel is available at reception. * If you don't have one, we can help you (mask on sale)
- A **single direction of circulation** is materialized. Marking on the ground with the distance rules of 1.50 m between each tracing. **Access to the floors is by elevator**; the descent of the floors is done by the stairs.
- **The handles and knobs** are disinfected several times a day.
- **On your arrival**, we will give you a **"breakfast" list**; Some foods may not be available at self-service on our buffet, but they will be served to you with pleasure. Simply select them on this list, with your breakfast time to facilitate the service. You can sit in our room, or eat your breakfast in your room (collect your tray from the team).

To upgrade your breakfast, a complementary offer is available: contact our team.

- **The welcome products and the remote control for the TV** will be given to you, at the reception, in a zipped plastic bag.
- You use **our garage for your car**. Your key will be given to the reception (as usual), but put in a zipped plastic bag. We do not have access to your vehicle, except in cases of extreme emergency (rescue intervention).
- The **cleaning of the rooms** is subject to scrupulous rules of hygiene.

During your stay, if you stay for several days, we do not access in your room. Clean towels will be available, if required, on request.

- **On the day of your departure**, we ask you to leave the bedroom window open, to deposit the remote control and room card at reception.

We wishes you a pleasant stay in our hotel.